INFORMATION FOR PARTICIPANTS

Resumed Fifth Session of the United Nations Environment Assembly
28 February - 2 March 2022

Special Session on the commemoration of 50th anniversary of the creation of the United Nations Environment Programme
3-4 March 2022

and associated meetings

Resumed fifth session of the Open-Ended Meeting of the Committee of Permanent Representatives
21-25 February 2022

Third consultation pursuant to General Assembly resolution 73/333
16-18 February 2022

Global Major Groups and Stakeholders Forum
7-11 February 2022

United Nations Office Nairobi, Kenya
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INTRODUCTION

The resumed fifth session of the United Nations Environment Assembly and the special session to commemorate the 50th anniversary of the establishment of the United Nations Environment Programme is scheduled for 28 February - 2 March and 3-4 March 2022, respectively, and will take place at the United Nations Environment Programme Headquarters, Nairobi, Kenya.

To register for these meetings or to any of the preparatory meetings, please click here.

The Environment Assembly has traditionally attracted participation of a cross-section of global stakeholders, including: scientists, innovators, policy-makers, academia, civil society including youth groups and religious organizations, intergovernmental organizations, private sector and UN agencies. The Assembly will offer interactive leadership dialogues and multi-stakeholder dialogues; national statements, side events, media events and exhibitions.

The Assembly sessions will be preceded by the resumed fifth meeting of the Open-Ended Committee of Permanent Representatives, scheduled from 21 February – 25 February 2022. The committee will review and prepare all the resolutions and decisions that will be presented at the UN Environment Assembly for endorsement and adoption. The structure of the OECPR meeting and more information on the CPR can be found at the following link.

Further, a consultation on the implementation of General Assembly resolution 73/333 will take place from 16-18 February 2022, to consider a draft political declaration of the special session on UNEP@50. More information is available here.

The Assembly will also feature a series of stakeholder meetings, including among others:

A Global Major Groups and Stakeholders Forum, 7 February – 10 February 2022 - please register here

A Youth Environment Assembly, 18 February – 5 March 2022 - please visit the website.

A Cities Summit (more information will be available soon), and

A meeting of faith-based organizations.

For more information on UNEA side events, please contact: unea-side-events@un.org
VISITORS TO KENYA

1. General Information

The Republic of Kenya is located on the Eastern coast of Africa and is bisected by the Equator. It is a land of strikingly beautiful landscapes, ranging from snow-capped Mount Kenya to rich farmlands in the highlands of the central region and the western flanks of the Great Rift Valley, barren deserts in the north and tropical sandy beaches on the western Indian Ocean coast and the shores of lakes Turkana and Victoria.

Kenya borders Somalia to the Northeast, Ethiopia and South Sudan to the North, Uganda to the West, Tanzania to the South, and the Indian Ocean to the East. Kenya’s capital city is Nairobi with a population of about 4.5 million. Other major cities are Mombasa, which is the main seaport on the Indian Ocean, and Kisumu on the Lake Victoria front. Kenya is one of the world’s most popular tourism destinations attracting millions of tourists over the past years. The country is endowed with attractive tourist sites, rich culture, biological diversity, striking geographical diversity and landscapes ranging from beautiful beaches to wildlife and forest reserves and archaeological sites. Its people are hospitable and welcoming to visitors.

General information on logistics and minimum requirements to minimize the health risks related the COVID-19 pandemic can be found in a secretariat notification issued by UNEP, building on guidance proved by the UN Office in Nairobi and the host country Kenya.

2. Jomo Kenyatta International Airport (JKIA) in Nairobi

The Airport is in the Embakasi suburb, 15 kilometers from Nairobi’s central business district and 25 kilometers from the United Nations Office at Nairobi, Gigiri.

Delegates arriving through JKIA in Nairobi may request for assistance from UN Environment Programme staff, who will be at UN Environment Assembly branded counters at all the arrival lounges of the airport.

JKIA telephone numbers:
+ 254 (0)20 682 2111
+ 254 (0)20 661 1000
+ 254 (0)20 661 2000
+ 254 (0)722 205 061/8

For arrival protocol support from the secretariat, please contact delesparda@un.org.

3. Time Zone

The time zone in Kenya is GMT + 0300 hours.

4. Visas

It is the delegate’s own responsibility to obtain a visa for Kenya, prior to departure. The information provided here acts only as guidance. A valid passport, not expiring for at least six months from date of arrival is required for entry into Kenya.

A valid entry visa is required for most countries and may be obtained in advance online. Please see visa options from this website. For visa application, please visit the following link:
The secretariat will, in cooperation with the host country, facilitate the visa application process for registered participants.

5. **Health-related information**

**COVID-19 protocols**

General information on logistics and minimum requirements to minimize the health risks related the COVID-19 pandemic can be found in a secretariat notification issued by UNEP, building on guidance proved by the UN Office in Nairobi and the host country Kenya.

All delegates, regardless of rank and affiliation who intend to participate in the meetings referred to above in person are required to verify that they are fully vaccinated against COVID-19 through the registration platform at the time of registration. Representatives of Member States are required to upload an accreditation letter to the registration platform, that must specify that all delegates attending the meetings in person are fully vaccinated. For representatives of major groups and stakeholders and international organizations, the accreditation letter must be complemented by a valid vaccination certificate.

Further, the Kenya has issued guidelines for travelers to Kenya. The guidelines are regularly reviewed and updated. As of 23 January, all travelers are required to provide a certificate that they are fully vaccinated and a Covid-19 PCR test no older than 72 hours to be controlled before flight take-off, to enter Kenya. All travelers are also required to fill in an electronic traveler’s surveillance form either through the Jitenge application or weblink (www.bit.ly/covid19moh) and present a QR code generated from Jitenge to port health officials to access the details filled in the form. For more information, please visit the Kenya Ministry of Health website.

**Other health guidelines**

A yellow fever vaccination certificate is also required if you are arriving in Kenya from a country with risk of yellow fever transmission. Please seek further advise from your travel agent or doctor in your home country, who should have information on vaccination requirements for visitors into Kenya. For advice on other vaccinations recommended for visitors to Kenya, please contact the United Nations Office at Nairobi (UNON) Joint Medical Service https://medical.unon.org/. Useful information can also be obtained from the WHO website https://www.who.int/travel-advice.

Malaria is common throughout the year in many parts of Kenya. Nairobi, the capital city, is generally malaria-free but this does not exclude the need to stay safe mosquito bites. It is recommended to consult your doctor about malaria prophylaxis if travelling into
Kenya and beyond Nairobi. Adequate safeguards against mosquito bites are advised (insect repellent, bed nets, clothing with long trousers and covering the arms).

Food and waterborne diseases including diarrhea are common – depending on the hygiene standards of the places you visit. Drinking water directly from the taps is not advisable. Drink only bottled water with unbroken seals. Avoid raw foods other than fruits and vegetables that you have peeled off yourself. Wash hands frequently with soap and water or sanitizers at designated spots in eateries and restaurants.

Medical costs incurred in Kenya will be directly borne by the participant. It is therefore strongly recommended that you arrange for your own travel health insurance prior to departure from your country and arrival in Kenya.

The UNON Joint Medical Service will be available in cases of emergency during the UNEA sessions and associated meetings. The clinic is located on ground floor behind the UN SACCO Offices Tel. +254 20 762 1267, +254 20 762 2267, +254 20 762 2268. The emergency contact line is: +254-724255378.

6. Security

The United Nations Office at Nairobi and the Kenyan Authorities are working closely together to ensure that all precautionary measures are taken for UN Environment Assembly delegate’s safety and security. Participants are however personally responsible for their movements outside the UN Complex.

7. Weather

February is one of the warmest months in Nairobi Kenya. The overall day temperature is in the range of an average high of 27°C (80.6°F) and an average low of 14.3°C (57.7°F). With an average relative humidity of 65%, February is the least humid month.

Current weather conditions in the area can be found here.

The average daily UV index is 5 in February, and visitors are advised to take precautions to avoid direct exposure to potentially harmful UV radiation from the sun during midday hours by seeking shade and/or using protective clothing, sunglasses with UVA and UVB protection, and/or other UV-protecting products.

8. Electricity

The electrical currents in Kenya are 220 - 240 Volts, 50 Hertz, using the 13A 3 [square] wall switch socket outlet.

9. Official Languages

The official language of the Republic of Kenya
10. **Money and Banking Currency and exchange rates**

The official currency of the Republic of Kenya is the Kenya Shilling (KES). The current exchange rates are approximately: **1 US Dollar = KES 110-115 and 1 EUR = KES 125-130.** As exchange rates fluctuate, kindly click [here](#) for more up to date information.

Foreign currency can be changed at JKIA, which has 24-hr service, banks and foreign currency exchange bureaus. Banks with ATM services in major centers across the city are open from 09:00 to 16:00hrs Monday to Friday and from 09:00 to 12:00hrs on Saturdays. Some ATMs can dispense foreign currency in US Dollars.

Some malls with banks that operate on Sundays and public holidays. ATM services are widely available at designated booth locations in the various malls, selected convenience stores at gas/petrol stations.

The following places are available near the UNON compound in Nairobi for currency exchange. Most ATMs accept several different debit and credit cards – Mastercard, Visa etc:

- **Kenya Commercial Bank (KCB)** is located on the ground floor in the UNON complex, next to the Delegates Lounge. Another KCB ATM is located at the Gigiri Square.

- **Standard Chartered Bank** may also be available in the complex, located opposite KCB Bank, subject to reopening of the office (currently closed due to the COVID-19 pandemic).

- **Emerald Gardens’ Bureau de Change**: walk from the main gate of the United Nations, cross the road, turn right and walk about 200m. You will find a Chinese Pagoda building to your left, where the Forex Bureau de Change is located on the first-floor houses and other banking facilities. There is also National Bank of Kenya in this complex.

- **Warwick Center** from the main gate of the United Nations, cross the road, turn left and walk about 100 m. The building will be to your right, in a complex of shops, banks, restaurants and offices. There are Stanbic Bank located here and two ATMs.

- **Gigiri Square** is Next to Warwick Center, but before the Cedar’s Restaurant, on the same side of the road, housing Kenya Commercial Bank, Equity Bank, and I&M Bank.

- **Village Market** is a shopping complex and a 3-minute taxi drive from the main gate of the United Nations. There are several banks and forex bureau at Village Market. It is also a popular exotic eatery with an assemblage of food courts. It has two food courts which are very popular with different cuisines.
**ATMs**

ATMs are available country-wide with 24-hour access. Within the UNON complex there are four ATMs on the lower concourse; two next to the Kenya Commercial Bank, one is near the UNFCU (United Nations Federal Credit Union) and the last one is next to Standard Chartered Bank. There are also two ATMs (KCB and UNFCU) at the UN Commissary on the northern end of the UN Gigiri Complex. Major international cards are accepted. Credit card fraud occurs in Kenya as in most other parts of the world, therefore the usual standard precautions should be taken.

**Travelers’ Cheques**

Travelers’ cheques are accepted at most banks, foreign currency exchange bureaus, hotels and stores in major malls.
1. About the UNON Gigiri Complex

Under normal circumstance, the Gigiri complex accommodates more than 4000 staff members inclusive of the service coordinators. During major conferences, the population at the Gigiri complex can exceed 6,000 people. However, due to the COVID-19 pandemic, most UN staff members currently work from their home-offices.

The 140-acre UN Gigiri complex is a peaceful place, adjacent to the famous Karura Forest, where the Nobel Laureate, Prof. Wangari Maathai, sought refuge and sanctuary when this green asset was a subject of land sub-division by the Kenya Government at the time.

The Karura Forest complex (about 2,000 hectares) is a unique public facility under the management of the Kenya Forest Service. Well-demarcated nature trails, jogging lanes and cycling paths provides the best environment for recreational activities, including physical training. The forest offers a chance to observe local wildlife such as red duikers, squirrels, marsh mongoose, Sykes monkeys and olive baboons. Several bird species can be spotted, including crowned cranes, Egyptian geese, crested eagles, green pigeons and hoopoes. Colorful butterflies and animals, such as reptiles and amphibians are frequently sighted.

While at the UN Complex in Gigiri, please refrain from feeding the Sykes’ monkeys. They are wild animals and should not be fed with any left-over food meant for human consumption, to avoid acquiring food snatching habits and conflicts with humans.

The UN Gigiri Complex has a variety of unique natural habitats and thematic artefacts. It also boasts of an ecologically balanced environment, with a set of constructed wetlands filled with reed-beds and artificial water features, to support its primary wastewater treatment. A designated biodiversity ‘arboretum’ with an assemblage of indigenous tree species is situated on the southern end of the Complex with interpretive nature trails. Staff use this biodiversity feature for jogging, in addition to the paved walking tracts along the perimeter fence of the complex property.

2. Access to the complex

Access to the UN Gigiri Complex is via the UN Avenue – off Limuru Road. The pedestrian access is through the Pavilion, north of the main vehicle access gates opposite the United States Embassy. Vehicles can drop off their passengers at a drive-in space in front of the gate.

N.B. - all participants must be registered and approved prior to the meeting to be allowed access. Pre-
registered participants will be screened and are not allowed to bring any form of weapons, ammunition, flammable items or sharp objects. Participants will be issued with conference photo badges per the approved category of registration and are advised to wear the badge always during their visit to the complex. The main vehicle access gate is located opposite the United States Embassy. Only vehicles with an official UN decal or UN Environment Assembly Decal (which shall be provided to VIPs only) will be allowed into the complex through the main vehicular entrance and are subject to screening. Such vehicle decals will be issued by the Secretariat during registration and must be returned to UNON security upon expiry.

3. Registration to the UN Environment Assembly 2022

The dedicated registration portal can be accessed here. Please note that each participant needs to be registered individually. Registration closes on 11 February 2022.

Due to the COVID-19 situation, we encourage pre-registration well before the registration deadline.

The conference will be of hybrid nature. This means that all representatives of Member States and other stakeholders are invited to attend all the official meetings in person, provided that the COVID-19 minimum requirements outlined in the secretariat notification are respected. Any accredited delegate may also choose to actively participate in all formal meetings remotely through the online meeting platform, with full speaking rights and with online interpretation in the six official languages of the United Nations. The Secretariat will also as far as possible seek to ensure that accredited participants can actively take part in the informal negotiations under informal working groups that may be established under the Open-Ended Committee of Permanent Representatives and the Committee of the Whole.

For this reason, the registration platform has been designed to cater both for in-person delegates and registrants who will be joining via the online platform, as follows:

- If you represent media and wish to register and attend the session in person, please choose the first option Registration for IN-PERSON Participation for Media Representatives.
- If you represent a member state, observer state, IGO, Invited Independent Expert, or an accredited Non-Governmental organization who would like to attend the session in person, choose the second option on the portal -> Registration for IN-PERSON Participation for Member/Observer States Delegates and Accredited Stakeholders.
- If you represent security staff for a minister or a VIP, or if you represent service providers to UNEA-5 and hence need to access the complex in person, choose the third option -> Registration for IN-PERSON Participation for Security and Service Providers.
- If you are a UNEP or UN staff member attending the meeting in person, chose the
fourth option -> Registration for IN-PERSON Participation for staff from UNEP and other UN entities

NOTE: If you represent any of the above affiliations and wish to follow the UNEA-5 session online and not in person, please choose the last option Registration for online participation for any delegate. For more information see the registration guide.

4. Uploading of Accreditation, Nomination, Invitation Letter

To facilitate verification of participation requests online, all participants are required to upload an accreditation/nomination/invitation letter confirming their capacity to attend UNEA-5.2 and its parallel meetings.

In case one Accreditation/ Nomination/ Invitation Letter\(^1\) covers several participants, the same letter must be uploaded for each person mentioned in the document.

The accreditation letter should also stipulate that any in-person delegate is fully vaccinated against COVID-19. See paragraph 12 in the secretariat notification.

For more information on the registration, see the registration guide on the registration portal.

Major Groups and Stakeholder Forum

\(^1\) A letter from a member State or Accredited Organization is supposed to indicate all participants nominated to attend from the organization or government. As it is needed for registration and it is participants: Please note that a maximum of two representatives can be nominated per accredited organization for physical participation. For online participation, there is no limit. A list of organizations formally accredited to UN Environment Programme is available on this link.

Representatives from accredited organizations need to attach a nomination letter from their organization to confirm their delegates' names who will participate in person as well as those participating virtually. In addition, they must upload a valid COVID-19 vaccination certificate.

Representatives from UN Agencies are required to register using their organization’s email address, and upload a valid COVID-19 vaccination certificate. Each participant must register individually and upload supportive information that lists all the participants in a delegation. Designation of a Head of Delegation is mandatory for the following categories of participants:

- Member States
- Permanent Observers
- Major Groups and Stakeholders
- International organizations observers
- Private Sector, Trusts, Foundations
- United Nations Organizations

Additional information on accreditation and letters of credentials for Member State more efficient than an organization/government writing individual letters for each participant. (Read attached document on email about delegate categories and requirements)
delegations is available in paragraphs 15-21 in the secretariat notification.

5. Uploading of photograph

Registrants must upload a standard passport-size color photo which is square in shape against a white background and sized below 2 MB, to facilitate on-site confirmation of registration status and badge issuance.

6. Confirmation and validation e-mail

Following your submission, UNEP will validate and send a confirmation e-mail of each registration status. Registrants must therefore submit a correct e-mail address, which will also be used to relay other important information regarding the Assembly preparations.

7. On-site registration and badging; floating badges

Once pre-registered online and have received written confirmation, delegates will be able to receive a confirmation code, which will be used to finalize their registration on-site and collection of their badges at the Visitors’ Center Pavilion on days designated for their various categories of meetings prior to the Assembly, and the Assembly itself. To avoid long queues on the day of meetings, delegates are recommended to pre-register and collect their badges well in advance of the meetings. Advance badge collection will be opened from 15 February 2022. Delegations will also be furnished with a limited number of “floating badges” to allow for access to the main conference rooms, in accordance with paragraph 12 c) (ii) in the secretariat notification.

8. VIP Badges for Ministers and Heads of Delegations

VIP badges for dignitaries may be issued with non-photo badges, provided they are pre-registered. These badges will be color-coded to correspond to permissible areas of access. VIP badges will be available for collection as of 15 February 2022 from the Registration Tent and the UNON Security desk just beyond the main pedestrian entrance into UN Gigiri Complex. For questions, please contact Mr. Isaiah Otieno Isaiah.Otieno@un.org.

9. Delegates Based in Nairobi

Although delegates based in Nairobi who already have a pass issued by UNON can use this pass during the 2022 Environment Assembly and special session, it is strongly advised that they also register online as a delegate and be issued with an Assembly badge to allow easy access to specific areas. This provision includes all Permanent Representatives / Deputy Permanent Representatives and other representatives based in Nairobi as members of their delegations and be included in the list of participants to the meetings.

10. Presentation of Credentials by Member States

In accordance with rules 16 and 17 (1) of the Rules of Procedure of the United Nations
Environment Assembly of the United Nations Environment Programme, "Each member State of the UN Environmental Assembly shall be represented by an accredited representative, who may be accompanied by such alternate representatives and advisers as may be required. The credentials of representatives and the names of the alternate representatives and advisers shall be submitted to the Executive Director before the first meeting which representatives are to attend."

Credentials signed by either the Minister of Foreign Affairs or Head of State/Government needs to be uploaded to the registration portal by **11 February 2022 at the latest** and should also be sent to Stadler.Trengove@un.org and catalina.pizarro@un.org. The original hard copy of the credential should be submitted to the Secretariat at the registration desk as delegates register to collect their access badge.

The Bureau of the UN Environment Assembly Bureau will examine the credentials prior to the opening of the resumed fifth session and the special session on UNEP@50.

Further information on accreditation and credentials is available in [paragraphs 15-21 in the secretariat notification](#).

11. **Meeting room reservation**

A limited number of meeting rooms in different sizes and capacities may be offered to delegations for bilateral meetings and internal meetings, upon request in writing. The booking of such rooms will take place on a first come first serve basis. Delegations are invited to submit requests in writing as soon as possible, indicating dates, number of delegates and other relevant information by email to the Secretariat at unep-sgb@un.org, by **11 February 2022 at the latest**.

12. **A sustainable, single use plastic product - free and climate-neutral event**

Like previous UN Environment Assemblies, this year's Assembly will be a sustainable and climate-neutral event that aims to deliver several tangible commitments to end pollution in all its forms.

**Climate neutral** - All greenhouse gas emissions associated with the Assembly will be measured, reported and offset through the purchase of Carbon Emission Reduction Credits from certified emission reduction projects. Please check with your selected airline if they have this facility.

**PaperSmart Assembly** - Participants and delegates are encouraged to bring laptops or ipads and smartphones, as all pre-session documents will be available [here](#), and in-session documents will be made available on the [UNEA resolution papersmart portal](#). **No hard copies will be provided.**

**Single use Plastic products - Free Assembly** - To combat pollution and support the Clean Seas campaign, the UNON compound now uses glass water bottles instead of plastic containers. Restaurants within UNON are not serving food or beverages in single-use plastic
products. **Assembly participants are encouraged to bring their own reusable water bottles**, to be filled at water dispensers available in the conference rooms. Participants are also encouraged to use reusable COVID-19 masks, provided that they fulfil health requirements.

### 13. Vehicles and fire-arms

Vehicles with pre-existing UNON Decals will be allowed access. Vehicles ferrying Ministers/Head of delegation will be issued with one (1) UNEA specific Decal for access. For vehicles, which will need to enter the complex please e-mail Inspector Andrew Bakhoya [bakhoya@un.org](mailto:bakhoya@un.org) or Lt. Peter Mwongera [mwongera@un.org](mailto:mwongera@un.org) or Lt Kennedy Moguche [moguche@un.org](mailto:moguche@un.org) 48-hours in advance with the following information:

- Registration number
- Vehicle type
- Driver name and ID number

All delivery requests must be sent through the various focal points for UNEA/UNON who will share the cleared list with details to UNON Security.

The United Nations office at Nairobi (UNON) remains a weapons-free zone except for authorized UN Security Officers and others who have sought and received prior authorization from the Chief of Security (UNDSSKenya@un.org Cc to Fletcherm@un.org). Any request must be accompanied by relevant facts at least 48 hours in advance. All external firearms must be reported, declared and deposited with the UN Security for safe custody during the sessions of the Assembly. For further clarification, contact Inspector Andrew Bakhoya [bakhoya@un.org](mailto:bakhoya@un.org) or Lt. Peter Mwongera [mwongera@un.org](mailto:mwongera@un.org) or Lt Kennedy Moguche [moguche@un.org](mailto:moguche@un.org) least 48 hours in advance with the following information:

- Fire-arm type and serial number
- Body-guard name and ID number

### 14. Wi-Fi

Free Wi-Fi facility will be available in the UNON complex and all meeting rooms. Select the wireless network connection named ‘VISITORS’ or ‘DELEGATES’ to access internet, including to access meeting information and documentation prepared for the assembly. However, delegates are **strongly recommended to limit the number of personal gadgets** that require constant connecting to the internet, to allow for efficient and accessible internet for all participants.

### 15. Canteen Services and Restaurants

There are several caterers within the UN compound contracted to provide food and beverages for breakfast, lunches as well as snacks during coffee breaks for staff and visiting delegates. In addition, there are several restaurants and bars within walking distance from the UN complex (listed here in the order of proximity from the main UN gate):

- **Warwick Centre. Directions:** From the main gate of the United Nations, cross the road, turn left and walks about 100m. The
building is on your right. Tel: +254(0)712-291-124

- **Asian Garden. Directions:** From the main gate of the United Nations, cross the road turn left and walk for 100m. You will find the restaurant to your right immediately after the US Embassy, and within the Warwick Centre Complex. TEL: +254 712-848-770

- **China Garden. Directions:** From the main gate of the United Nations, cross the road and turn right and walk for 50m. You will the building next to the Morocco Embassy

- **Cedars Restaurant** – Lebanese food – is located further on past the Warwick Centre on the right hand side. Tel: +254(0)789269841 / +254(0)705269841

- **Java Coffee House** – Sandwiches, salads, main meals and beverages. **Directions:** From the main gate turn left and walk to the end of the UN Avenue. Turn left on Limuru Road. It is next to Kenol petrol station on your left. Website: [http://javahouseafrica.com/](http://javahouseafrica.com/) Tel: +254 (0) 721-425-403

- **River Café** located inside the Karura Forest – is a scenic setting ideal for special treats – especially early morning breakfasts and late evenings. Tel: +254 (0) 725-969-891

- **Domino’s Pizza** - Directions: From the main gate turn left and walk to the end of the road. The restaurant is across the street on your right at Rubis petrol station. Tel: +254 (0) 730165011

- **Village Market** – Food courts and a variety of restaurants – It is a 3 minutes taxi drive. Website: [http://villagemarket-kenya.com/](http://villagemarket-kenya.com/) Tel: +254 (0) 712248890

- **Tribe Hotel** - It is 5 minutes taxi drive. Website: [http://www.tribe-hotel.com/](http://www.tribe-hotel.com/) Tel: +254 (0) 2072-000-000 / Tel: +254 (0)732186000

- **Rosslyn Riviera Mall** – It is 8 minutes taxi drive. Website: [http://www.rosslynrivieramall.co.ke/](http://www.rosslynrivieramall.co.ke/) Tel: +254 (0) 700 362 654

- **Two Rivers Mall** - **Direction:** From the main gate its 5km to your right and it’s located in Runda along Limuru Road. It’s about 10 minute’s taxi drive. It features food courts and variety of restaurants. Tel: +254 20 228 6000. Website: [http://tworivers.co.ke/](http://tworivers.co.ke/) Tel: +254 (0) 20709190 508

16. **Postal/ Courier Services**

   The Post Office is available in the UNON complex, located at the lower concourse next to KCB Bank. Open Monday to Friday, 09:00 to 17:00hrs Tel: +254 (0)20 7622453

   DHL courier mail service, Village Market Complex, near Tribe Hotel. Open Monday to Friday, 09:00 to 18:00hrs. Tel: +254 0711017133

17. **Medical Services**

   The **UNON Medical Clinic emergency and**
first aid assistance, including on-call (24-hour) ambulance services are available. On-site medical assistance is available during all meetings, conferences and events. The UNON clinic also offers general medical assistance, vaccinations and a broad range of medical services.

Location: Block F, Room 117
Contacts: +254 (0)20 762 2267, +254 20 762 2268

Emergency lines: +254 (0)20 7625999, +254 724 255 378
Email: unon-jms-medical@un.org , unon-jms-medicalevacuation@un.org

Opening hours Monday – Thursday: 10:00 to 12:30hrs and 14:00 to 16:00hrs Friday 10:30 00 to 13:30hrs and during meeting hours.

No service is available on weekends.
1. **Travel to Nairobi – Airlines and Ticketing**

**Participant Travel to Nairobi (Non-UNEP Funded)**

Travel for participants who are funding their own way to the Assembly can avail themselves of the following options: 1) Self-Book Travel; or 2) Use the travel agent at UNON to book travel and other services.

For participants who would like to utilize a travel agent to book flights, reserve a hotel, and arrange airport transfers, UNON’s travel agency, BCD, is available to assist. Inquiries can be made at unea@bcdtravel.co.ke, or call at +254 725098493.

Participants are strongly encouraged to purchase air tickets far in advance of the start of the Assembly to take the most advantage of the special fares and ensure availability of flights.

**UNEP-Funded Participant Travel to Nairobi**

Travel for eligible participants for travel support will be facilitated by UNEP and the UNON Travel Unit, including return air-tickets (economy travel) and the daily subsistence allowance (DSA) for the duration of the meetings. A letter on this matter has been communicated by the Secretariat on 21 January 2022.

All participants/delegates who are sponsored by UNEP are required to provide hard copies of their boarding passes and passports to the secretariat to allow for travel reimbursement and DSA.

Questions regarding travel funding may be addressed to caroline.mramba@un.org.

2. **Accommodation in Nairobi**

Participants are kindly requested to make own hotel reservations for their stay in Nairobi. A list of hotels and guest houses in Kenya that have been cleared by the UN Department of Safety and Security in Nairobi can be found [here](#). A list of hotels with suggested rates in Nairobi can be found [here](#).

Participants who choose to use other forms of accommodation are advised to be vigilant about selecting safe and appropriate accommodation.

3. **Shuttle and Taxi Services**

Many hotels provide courtesy shuttle services to/from airport and in some cases from the hotel to the UNON complex. Visitors should advise their hotels in good time of their transportation needs. In the absence of a courtesy bus, visitors may use reputable taxi companies. Recommended taxi companies are listed below:

- Jaycab Taxis
  +254 (0)20 721 0510
- Jatco
  +254 (0)72 528 0000 or +254 (0)73 377 7425
- Jimcab
  +254 (0)71 433 3777 or +254 (0)73 333 3222
- Kenatco
  +254 (0)70 964 2000
4. **Tours and Excursion**

Participants may wish to take advantage of local attractions or travel out of town to experience the natural beauty of Kenya. In either case, participants can contact UNON’s travel agent, BCD for information and to book tours, excursions, safaris, etc. Airport transfer services are also offered. For more information, contact [unea@bcdtravel.co.ke](mailto:unea@bcdtravel.co.ke) or call on +254737408911.

5. **Medical and Travel Insurance**

Participants attending the Assembly are not covered by insurance for any illness or injury resulting from any situation or action not connected to their participation at the Assembly. All participants are strongly encouraged to ensure that they have appropriate medical insurance coverage for the full stay in Kenya.

Travel Insurance is not provided by the United Nations and all participants are encouraged to purchase such insurance coverage, including those self-funding their travel arrangements.

6. **Emergency numbers**

<table>
<thead>
<tr>
<th></th>
<th>Phone Numbers</th>
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<tbody>
<tr>
<td><strong>NAIROBI</strong></td>
<td></td>
</tr>
<tr>
<td>UN Security Operation Centre (SOC)</td>
<td>0207622053/2116, 0707722503, 0707722505</td>
</tr>
<tr>
<td>UN Security Control Room</td>
<td>0207626666, 0720629999, 0733629999</td>
</tr>
<tr>
<td>Joint Medical Service</td>
<td>+254-724255378 (emergencies), +254 20 762 1267, +254 20 762 2267, +254 20 762 2268</td>
</tr>
<tr>
<td>Kenya Police</td>
<td>999, 112, 020272 4154</td>
</tr>
<tr>
<td>St. Johns Ambulance</td>
<td>(+254) 0721225285(Ambulance) (+254) 0721611555</td>
</tr>
<tr>
<td>E-plus Ambulance</td>
<td>0700395395; 0738395395</td>
</tr>
<tr>
<td>AAR Ambulance</td>
<td>0725225225; 0202717375</td>
</tr>
<tr>
<td>Aga Khan University Hospital</td>
<td>0203740000; 0711092000; 0722204146</td>
</tr>
<tr>
<td>Nairobi Hospital</td>
<td>0202845000; 0703082000; 0722204116</td>
</tr>
<tr>
<td><strong>COAST/MOMBASA</strong></td>
<td></td>
</tr>
<tr>
<td>Tourist Police - Bamburi</td>
<td>0724 227594, 0725 487 871</td>
</tr>
<tr>
<td>Tourist Police - Diani</td>
<td>0722 271 480</td>
</tr>
<tr>
<td>COAST Tourist Police</td>
<td>0721 379 727</td>
</tr>
<tr>
<td>DPU Laison Officer (Coast)</td>
<td>072178 1093</td>
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<tr>
<td>KK Fire</td>
<td>0728999900/ 0728999901</td>
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<tr>
<td>Aga Khan Hospital (Mombasa)</td>
<td>0415051000; 0412161000; 0722205110; 0733641020</td>
</tr>
<tr>
<td>Mombasa Hospital</td>
<td>0412312191</td>
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